

IMPORTANT INFORMATION



Loan payment options

We offer many convenient options for you to make loan payments online, through our app, by phone, by mail or in-person.

**Auto pay**

Your monthly payment is automatically deducted from your account each month.

**Transfer**

With our app or online banking, you can transfer funds from your Park account or a deposit account at another bank.

**Recurring payment**

Set up a recurring payment or make same-day payments from your account at Park or another bank using our app or online banking.

**Phone**

Call 888-474-7275 and use the self-service menu to quickly make a payment from your Park deposit account. You can also speak with a customer care specialist and set up recurring electronic payments.

**In-person**

Visit any office to pay at the teller line or ATM. You can also use our secure night drop where available. Simply put your payment and loan details in an envelope and place it in the slot to be processed the next business day.

**Mail**

Use the slip at the bottom of your statement or write a check with your loan number in the memo line and mail it to:
Park National Bank
P.O. Box 2005
Mount Vernon, OH 43050-7205

A note about home loan payments:

You can make your regular home loan payment using any of our payment options. If you'd like to make an extra payment (like principal only, fees or escrow), please visit your local office, call your banker or chat with us online at parknationalbank.com.

Don't have a deposit account with us?

For a fee, you can use OnDemand Loan Payment to easily make payments from your computer, phone or tablet. Payments made before 7:00 p.m. ET will be applied to your account the same business day.*

We're here to help

If you need help or have questions, we want to connect with you. Please visit or call your local banking office during regular hours or contact our Customer Care Center at 888-474-7275 or live chat on our website from 7:00 a.m. to 7:00 p.m. ET, Monday through Saturday.



Scan the QR code or visit parknationalbank.com/resources/make-a-payment for details and instructions or to explore other payment options.

*A business day is Monday-Friday, excluding Saturday, Sunday and federal holidays. There is a \$4.95 service fee charged by the third-party service provider.