



Visit our Welcome Center

It's your one-stop shop for everything related to transitioning to Park. Scan the QR code or visit parknationalbank.com/welcome-first-citizens to get real-time updates, answers to common questions, downloadable how-to guides and important dates.

Connect with us

If you have questions, we're here to help in whatever way you'd like to reach out. Your first stop for information and help is always your local banker. Feel free to call, visit or email them any time! You can also learn more in the Welcome Center on our website or connect with a member of our customer care team through chat or by phone. We look forward to serving you!

We're here to help when you have questions or need assistance:



Visit a branch

To meet with a banker or get in-person assistance, please visit your local banking center.

Hours vary by location



Give us a call

Call 800-321-3176 to get help and answers you need or to speak with a specialist.

UNTIL AUGUST 22

Monday-Friday

8:00 a.m. to 8:00 p.m. ET

Saturday

9:00 a.m. to 2:00 p.m. ET

AFTER AUGUST 22

Monday-Saturday

7:00 a.m. to 7:00 p.m. ET

Note: Account access and servicing is available 24/7!



Chat with us

To quickly get help and answers, click the live chat button in the lower corner of our website.

UNTIL AUGUST 22

Monday-Friday

8:00 a.m. to 8:00 p.m. ET

Saturday

9:00 a.m. to 2:00 p.m. ET

AFTER AUGUST 22

Monday-Saturday

7:00 a.m. to 7:00 p.m. ET



Connect with us on social



See what we're up to, who we're supporting and what tips we're sharing to make banking easier for you. Simply search Park National Bank and give us a follow!