

IMPORTANT INFORMATION

Your debit card

Your new Park National Bank Visa debit card will arrive mid-August. For your security, it'll be inside a blank white envelope, so keep an eye out for it!

Whether you're buying groceries, shopping online or paying a bill, it's the fast, safe and smart way to pay virtually anywhere. It comes with features that give you complete transparency and control over your account:

- 24/7 fraud monitoring
- Contactless technology
- Card controls
- Real-time alerts¹
- Visa's Zero Liability Protection²

**ACTION ITEM Activate your card & set your PIN**

The quickest way to activate your card and set your PIN is by phone.

1. Call the phone number printed on the front of your card.
2. Follow the prompts to activate it.
3. Set your 4-digit PIN.

On August 21:

- You can start using your card at 7:00 p.m. ET
- Update your card details wherever you have automatic or recurring payments set up. This could include things like memberships, subscription services, loan or utility payments and more.
- Add your card to your mobile wallet for quick, secure, contactless payments wherever tap to pay is available.

Lock or replace your card

If you misplace your card or believe it's been stolen, you can easily make sure others can't use it:

1. Log in to the mobile app or online banking.
2. Select debit card from the menu.
3. Click or tap the card you want to turn on or off.
4. Click or tap the toggle to lock (and unlock) your card.

We're here to help

If you still need help, we want to connect with you! Please visit or call your local banking office during regular hours or contact our Customer Care Center at 888-474-7275 or live chat on our website from 7:00 a.m. to 7:00 p.m. ET, Monday through Saturday.

¹Messaging and data rates may apply for account alerts. Check with your mobile phone carrier for details.

²Visa's Zero Liability Policy applies to unauthorized charges and does not apply to certain commercial cards or transactions not processed by Visa. Contact us for more information.